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Geneva Public Library District (GPLD) is committed to providing patrons with a satisfying experience while using the Library's facilities, services, and materials. Patrons whose behavior is unacceptable or inappropriate may be given a verbal warning, told to leave the Library, or in the case of serious offenses banned from the Library. In instances involving minors, parent(s) or legal guardian(s) may be contacted. In all instances, police may be contacted for assistance.

Patrons using the Library are expected to conduct themselves in a manner consistent with meeting the purposes and objectives of the Library. General guidelines for use include:

- Library items, furnishings, equipment, and facilities should be used only for their intended function, in a manner that does not interfere with others' use and does not damage or threaten to damage library property.
- Polite cell phone use is permitted throughout the building.
- Street shoes and appropriate attire must be worn in the building.
- Non-alcoholic covered beverages are allowed throughout the building except near computers.
- Service animals assisting individuals with disabilities are permitted throughout the building in accordance with Illinois law; animals may also be permitted under special circumstances such as library programs as authorized by Library Administration. Emotional support animals are not allowed in the building.
- Personal belongings should be monitored.
- Photography and videography on Library property is subject to the Library's "Photography and Video Policy."

Examples of conduct and actions that are not permitted anywhere on the Library's property include but are not limited to:

- Behavior that is disruptive and/or abusive to other patrons or staff such as noisy or boisterous activities, harassing or annoying others, playing audio equipment so that others can hear it, singing or talking to others or in monologues, behaving in a manner which reasonably can be expected to disturb other individuals, or lacking personal hygiene to the extent that it significantly affects the functioning or enjoyment of the library.
- Prolonged or chronic sleeping.
- Theft, vandalism, and mutilation of Library property are considered crimes and will be prosecuted.
- Possession of any type of weapon, explosive, or destructive material. Only law enforcement officers are permitted to bring firearms onto Library property.
- Smoking of any kind is not permitted on Library property or within 15 feet of any entrance, exit, or operable window.
- Intoxication or being under the influence of or in possession of any illicit substance.
- Consumption of cannabis on Library property is prohibited.